



Attorney Docket No.: 4031-001

#13/13  
mm  
11-20-03

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**Applicant** : DONOVAN, Kevin  
**Serial No.** : 09/385,802  
**Filing Date** : August 30, 1999  
**For** : UNIVERSAL INSTANT MESSAGING SYSTEM FOR THE  
INTERNET  
**Examiner** : JOHNSON, Marlon B.  
**Group Art Unit** : 2153

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RECEIVED**

NOV 17 2003

Technology Center 2100

**RESPONSE TO OFFICE ACTION**

**SIR:**

In response to an Office Action dated June 19, 2003 please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begin on page 2 of this paper.

**Remarks** begin on page 8 of this paper.